

PRIVACY POLICY

Last Updated: 15.07.2025

1. Introduction

This Privacy Policy explains how **Syncord** ("we", "us", "our") collects, uses, and protects your personal information when you access or use our website, services, and applications. By using Syncord, you agree to the collection and processing of your personal information as described in this policy. If you do not agree, please discontinue use immediately.

2. Information We Collect

We collect two types of information:

1. **Personal Information:** Provided voluntarily, including but not limited to:
 - Name
 - Username
 - Email address
 - Cryptocurrency address
 - Contact details
 - Any other information you provide during registration or correspondence
 2. **Automatically Collected Information:**
 - IP address
 - Device information (model, operating system, browser type)
 - Usage data (pages viewed, actions performed, interactions with services)
 - Cookies and tracking technologies for analytics and security purposes
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3. How We Use Your Information

We process collected data for the following purposes:

- Providing and maintaining our services
 - Enhancing user experience and security
 - Analyzing usage trends and improving platform functionality
 - Preventing fraudulent activities and ensuring regulatory compliance
 - Sending important notifications, including service updates and security alerts
 - Facilitating customer support and dispute resolution
 - Compliance with legal obligations and law enforcement requests
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4. Sharing of Information

We do not sell your personal data. However, we may share your information:

- With service providers for platform maintenance, security, and analytics
 - To comply with legal obligations and government authorities
 - In case of a merger, acquisition, or business restructuring
 - To protect our rights, prevent fraud, and ensure platform security
 - With your consent or as necessary for the use of Syncord services
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5. Cookies and Tracking Technologies

Syncord uses cookies and tracking technologies to:

- Enhance user experience and personalize content
 - Analyze website traffic and improve services
 - Ensure security and prevent fraudulent activities You can manage cookie preferences through your browser settings, but disabling cookies may impact platform functionality.
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6. Data Security

We implement reasonable security measures to protect your data, including encryption, access controls, and monitoring. However, no system is completely secure, and we cannot guarantee absolute protection. You are responsible for safeguarding your account credentials.

7. Third-Party Links

Our platform may contain links to third-party websites. We are not responsible for the privacy practices of external websites and encourage users to review their policies.

8. International Data Transfers

Your data may be processed and stored outside your country of residence, including jurisdictions with different data protection laws. By using Syncord, you consent to such transfers.

9. Your Rights

Depending on your jurisdiction, you may have rights regarding your personal data, including:

- Accessing, updating, or deleting your information
 - Restricting or objecting to data processing
 - Opting out of marketing communications
 - Withdrawing consent for data collection To exercise these rights, contact us at [\[support@syncord.com\]](mailto:support@syncord.com).
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10. Retention of Data

We retain personal data as long as necessary for operational, legal, and security purposes. Afterward, data is securely deleted or anonymized.

11. Changes to this Privacy Policy

We reserve the right to update this Privacy Policy. Changes will be communicated through our platform. Continued use of Syncord after modifications constitutes acceptance of the updated policy.

12. Contact Information

For any privacy-related inquiries, please reach out to us at [support@syncord.com].

By using Syncord, you acknowledge that you have read, understood, and agreed to this Privacy Policy.